

KYLE PUBLIC LIBRARY



03.10.22

Long Range Plan: 2022-2026

“In their dual roles as community hubs and knowledge facilitators, libraries of the future will experience major change: they will have fewer print books; they will shift from content warehouses to content creation enablers; they will serve new types of visitors including digital natives, knowledge creators, and entrepreneurial learners. These trends will affect four tools used to achieve library goals: technology, collaboration, physical space, and people.” (Palmer, M. (2021). Study of future public library trends & best practices. *Public Library Quarterly*, 1–25.)

Kyle Public Library

LONG RANGE PLAN: 2022-2026

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Kyle Public Library

INTRODUCTION

NOTE FROM THE LIBRARY DIRECTOR

First, I would like to thank the Kyle Public Library Advisory Board for all their hard work over these last months in completing this important document. In addition, I would also like to extend my gratitude to the citizens of Kyle for their robust participation in our library survey. With the community's input and advice, the library has developed a framework of service for the next five years. This plan endeavors to identify strategic areas that the Kyle Public Library must focus on in order to meet the changing needs of our rapidly growing community. Finally, the document provides specific goals and objectives that we believe will deliver "Gold Standard" services, programs, collections, technology, and facilities for residents.

Paul A. Phelan

Library Advisory Board

- Jessie Ramirez, Chair
- Gracie Rocha, Secretary
- Morgan Harrell
- Susan Reyna
- Henry Siller

Library Staff

- Paul Phelan, Director
- Cara Waits, Assistant Director
- Michael Lynch, Librarian
- Nikki Apple
- Lily Coy-Johnson
- Mary Von Folsom
- Meagan McLendon
- Orlando Perez
- Zoe Reyna
- Judy Thomas
- Briseida Torres
- Joel Ysla

"I have always imagined that Paradise will be a kind of a Library." Jorge Luis Borge

Kyle Public Library

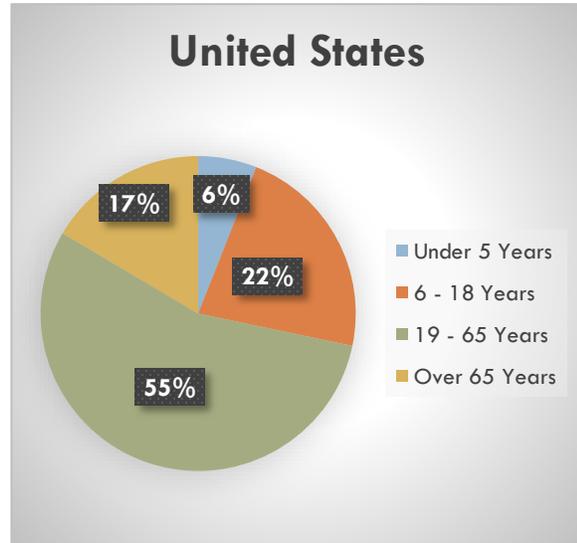
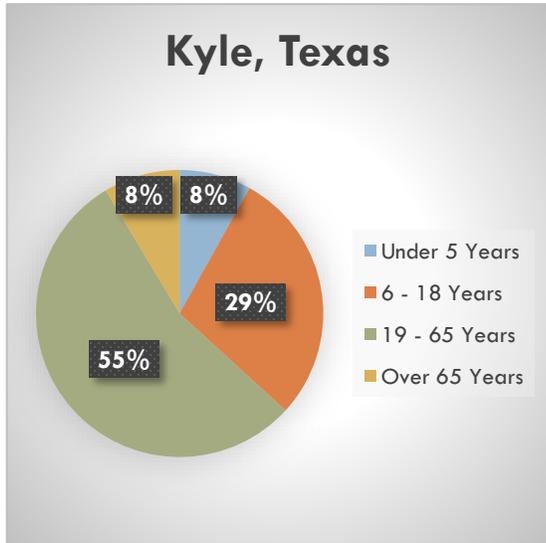
KYLE COMMUNITY PROFILE

DEMOGRAPHICS

The population for Kyle, Texas was estimated at 56,500 in 2021. This represents a 3.57% growth rate from 2020. Kyle is one of the fastest growing cities in Texas experiencing 71% in total growth since 2010. This rapid growth is due in large part to overall economic expansion in the Austin Metropolitan Area. This expansion continues to attract large numbers of people from across the United States. The influx of new residents has contributed to a housing shortage in Austin proper and driven up housing costs. Kyle is located 22 miles south of Austin. Therefore, Kyle's convenient location and lower housing costs relative to Austin will likely continue to fuel population growth. Kyle's estimated population at total build-out is between 250,000 and 400,000 depending on the density of future development.

AGE BREAKDOWN

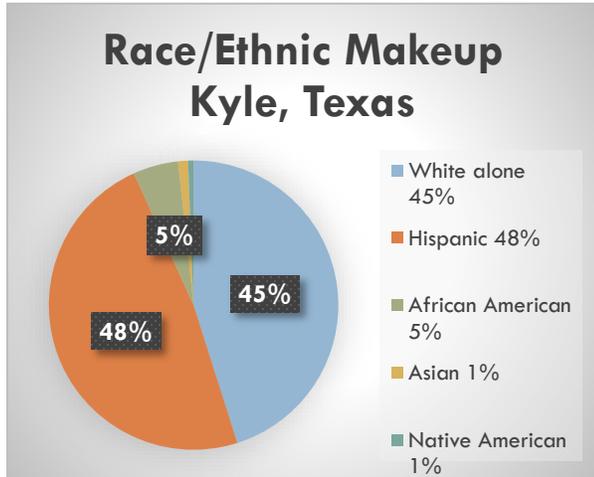
Kyle Texas has a significantly younger population than the United States as a whole. See charts below. 37% percent of the population is under the age of 18 compared to 28% for the United States. In addition, only 8% of the population is over 65 years of age compared to 17% for the nation. It is likely that the economic expansion in Austin will continue to attract relatively younger workers to the area.



<https://www.census.gov/quickfacts/fact/table/US,kylecitytexas/PST045219>

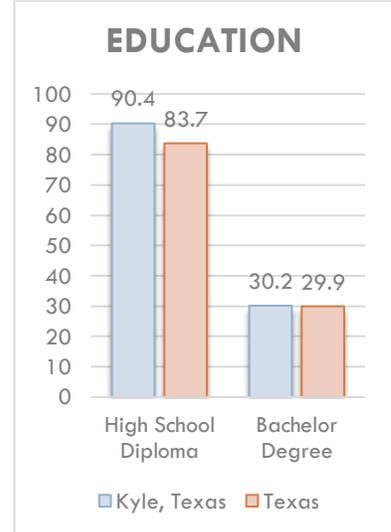
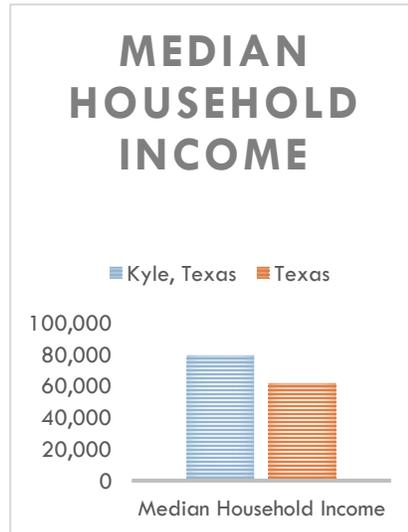
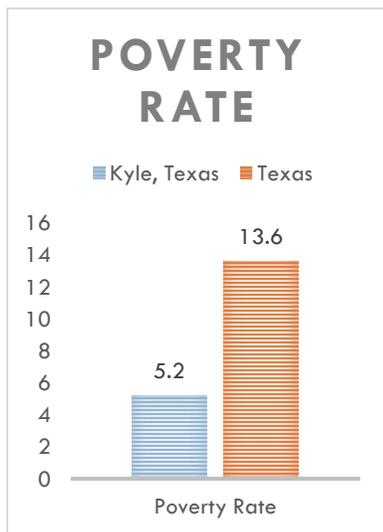
RACIAL/ETHNIC MAKEUP

The largest demographic group in Kyle at 48% identifies as Hispanic. This is higher than the United States which reports 13% Hispanic. In addition, other racial/ethnic categories including White alone, Asian, African American, and Native American are lower than the national average.



POVERTY RATE – INCOME - EDUCATION

The median household income of Kyle is significantly higher than the state average at \$79,348 and the poverty at 5.2% is less than half of the state average. Educational attainment measures are slightly higher than the state average in both high school completion and obtaining a bachelor’s degree. This trend is consistent with the robust economic growth and development in the Austin Metro Area.



<https://www.census.gov/quickfacts/fact/table/US,kylecitytexas/PST045219>

Kyle Public Library

21ST CENTURY LIBRARY TRENDS

E-CONTENT

A July 2020 report from The Association of American Publishers (AAP) put US eBook sales revenue at US \$1.94 billion in 2019. Since March 2020 the world has experienced a rush to digital, due to the Covid pandemic. Publishers and booksellers have reported significant growth in eBook sales globally as a proportion of book sales. Accordingly, eBook sales are estimated to make up 21 per cent of total book sales in 2021. (<https://about.ebooks.com/ebook-industry-news-feed/>). Consequently, more Americans are utilizing e-content than ever before. Currently, e-content represents 18% of the total circulation at the Kyle Public Library. This percentage will likely increase further in FY2022 as more e-content is made available (i.e., streaming movies, audiobooks, magazines, newspapers, eBooks). This trend clearly suggests the need for future investment for a wide assortment of E-Content.

CREATIVE SPACES

We expect libraries to continue implementing creative environments into their design plans. Opportunities abound, from dedicated online gaming lounges to virtual and augmented reality zones, podcasting and video production labs, to makerspaces equipped with a wide selection of tools, materials, and technologies. These hands-on spaces will encourage visitors to create while interacting with the latest technological innovations.

WORKFORCE DEVELOPMENT

- Literacy, language, and GED programs support immigrants.
- Library programs develop technology skills and improve workplace literacy.
- The public library supports continuing education, workforce development, and sense of place in community.
- Public libraries can help prepare students for college or 21st century careers.

SOCIALLY RESPONSIVE PROGRAMMING

- A socially responsive library holds regular formal and informal events to foster and to celebrate local culture and diversity.
- Socially responsive programming reflects the wide array of diversity and interests within a community.
- Socially responsive services reach out and adapt delivery to meet local needs.

"Once you learn to read you will be free forever." Frederick Douglas

Kyle Public Library

TRENDS IN KYLE PUBLIC LIBRARY USAGE

KYLE PUBLIC LIBRARY STATISTICAL MEASURES

Performance Measures	FY 14-15	FY 15-16	FY 16-17	FY 17-18	FY 18-19	FY 19-20
Patron Count	138,458	139,501	153,998	158,378	160,381	70,503
Circulation Count	165,175	188,260	190,710	214,419	227,733	131,533
E-Book Circulation	7,443	9,196	11,421	13,845	16,235	19,431
Registered Borrowers	11,056	15,054	14,811	15,242	17,369	15,749
Cards Issued	2,784	2,837	2,952	3,049	2,789	1,522
Total Items in Collection	40,163	51,290	54,912	58,821	79,991	87,246
Use of Public Internet	50,249	56,186	54,623	43,605	40,215	9,530
Library Program Attendance	15,870	16,743	16,562	20,273	23,307	6,063

KEY METRICS FY2015 – FY2019 (PRE-PANDEMIC)

- Library patron count increased 16%
- Library material circulation increased 38%
- E-Book circulation increased by 118%
- E-Book circulation was the only metric that increased during the pandemic (161% from FY2015)
- Library registered borrowers increased 57%
- Library public Internet use decreased 20%
- Library program attendance increased 47%

“The only thing you absolutely have to know, is the location of the library.” Albert Einstein

Kyle Public Library

COMMUNITY SURVEY

INTRODUCTION

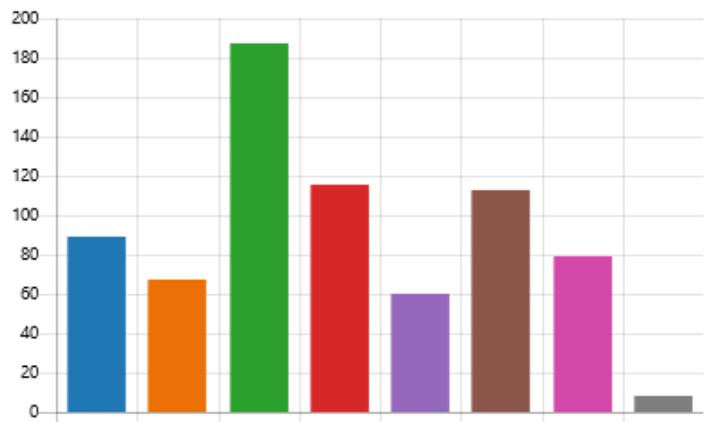
The Kyle Public Library Advisory Board created a community survey to elicit input from residents for the development of the long-range plan. The survey was conducted from June 1, 2021, to July 15, 2021. It was provided in both Spanish and English. A total of 728 people completed the survey. This important step in the strategic planning process provided residents with a strong voice in shaping the development of library services, allocating resources, and prioritizing services for the next five years.

SURVEY RESPONSES

1. Where do you live?

[More Details](#)

● Northwest Kyle	89
● Northeast Kyle	67
● Central West Kyle	187
● Central East Kyle	115
● Southwest Kyle	60
● Southeast Kyle	113
● Hays County (but not in Kyle)	79
● Outside of Hays County	8

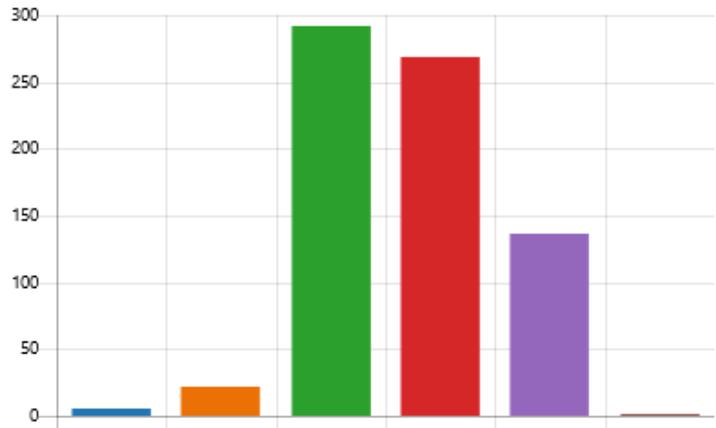


“Libraries store the energy that fuels the imagination.” Sidney Sheldon

2. What is your age?

[More Details](#)

● Under 18	5
● 18-25	22
● 26-39	292
● 40-59	269
● 60 or older	137
● Prefer not to answer	2



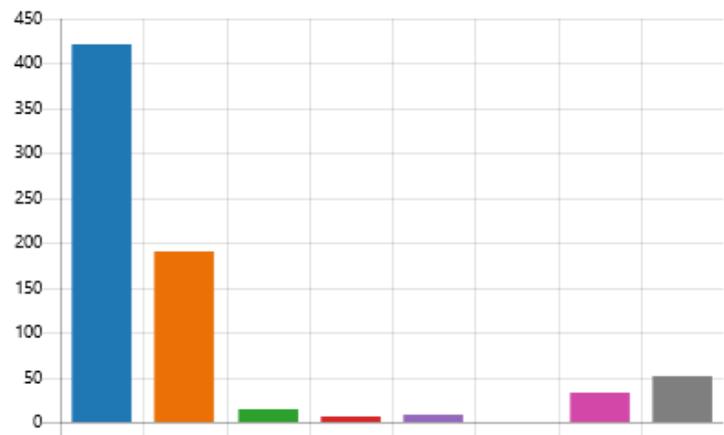
3. Do any minor children live in your home?

● Yes	419
● No	307



4. What is your ethnicity?

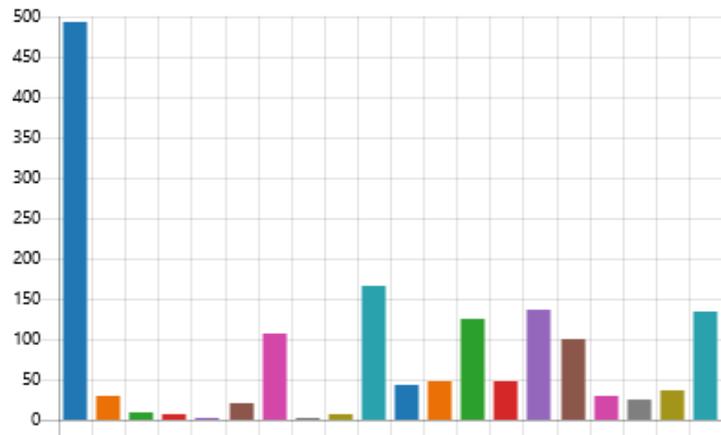
● White (Non-Hispanic/Latino)	422
● Hispanic/Latino	190
● Black or African American	15
● Native American or Alaskan N...	6
● Asian	8
● Native Hawaiian or Pacific Isla...	1
● Multiple Races	32
● Other or Prefer not to answer	51



“When in doubt go to the library.” J.K. Rowling

5. In what ways do you currently (last two years) use the physical library? Click all that apply.

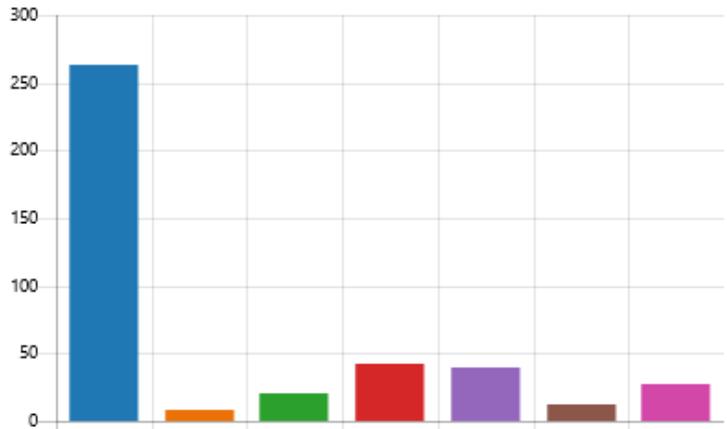
- Check out books, CDs, DVDs, ... 493
- Research Ancestry 29
- Attend Page Turners Book Club 9
- Attend Writers Group 7
- Attend French Club 3
- Attend Master Gardeners 21
- Attend Storytimes 107
- Take proctored exams 3
- Attend English as a Second La... 7
- Attend activities/programmin... 165
- Attend activities/programmin... 44
- Attend other library programs... 47
- Use quiet rooms for reading, s... 125
- Use meeting rooms with outsi... 47
- Use library technology 137
- Business services: Faxing, print... 101
- Help with job search and/or re... 30
- IRS forms 26
- Other programming/services 36
- I don't use the library 135



“I have found the most valuable thing in my wallet is my library card.” Laura Bush

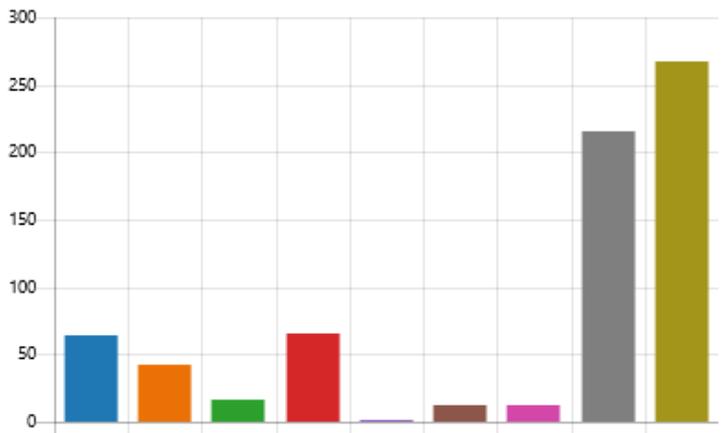
6. Which virtual services offered by the Kyle Public Library do you currently use? Click all that apply.

- Check out online journals, ebo... 263
- Attend Grow with Google sess... 8
- Use LinkedIn Learning aka Lyn... 21
- Online databases (family histo... 42
- Storytime on Facebook 39
- Online teen programming 12
- Online adult programming 27



7. If you're not a regular Kyle Public Library user, why not? Click all that apply.

- Inconvenient hours or days 64
- Library location is inconvenient 42
- No transportation to get to lib... 16
- Library doesn't meet my need... 66
- Library does not accommodat... 2
- Lack of quiet spaces 12
- A negative experience during ... 12
- I am not aware of the library's ... 215
- I am a regular user 267



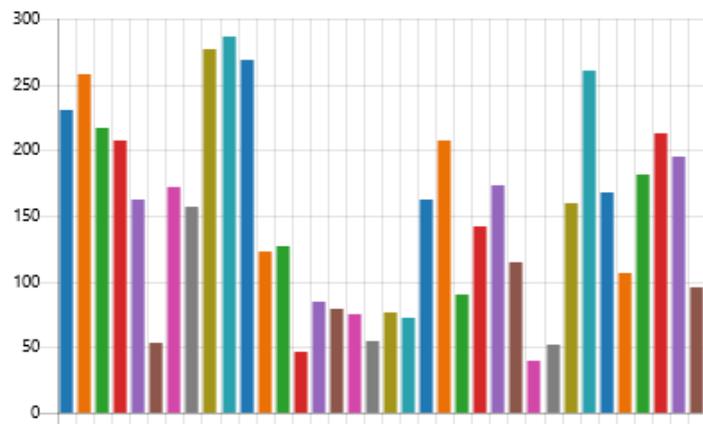
8. If you're unable to visit the library, how would you like for us to reach out to you? Click all that apply.

- Offer a mobile library to visit ... 54
- Offer homebound delivery ser... 41
- Offer a library branch East of I... 112
- Not applicable/I am able to vi... 499



9. What services and/or type of library experiences would you like Kyle Public Library to provide or expand? Click all that apply.

- Fine Art Exhibits 230
- Gardening 258
- Historical exhibits or seminars 217
- Author Readings 207
- Travel/vacation planning 162
- Access to a dedicated referenc... 53
- Exploring genealogy 172
- Exploring local history 157
- Food preparation, cooking, an... 277
- Crafts (sewing, knitting, etc.) 287
- Art lessons 268
- Homeschooling materials/gat... 123
- Additional book clubs 127
- Preparing for GED 46
- Preparing for employment/job... 85
- Succeeding in school 79
- Becoming a U.S. citizen 75
- Getting answers to your burni... 54
- Being up to date with politics, ... 76
- Becoming a successful busine... 72
- Celebrating cultural differences 162
- Being more informed about y... 207
- Beginner computer skills traini... 90
- Intermediate or advanced tec... 142
- Working in a quiet, comfortab... 173
- A quiet booth 115



“Libraries always remind me that there are good things in this world.” Lauren Ward

9. What services and/or type of library experiences would you like Kyle Public Library to provide or expand? Click all that apply. Continued

- Learning to read and write 40
- Learning English as a Second ... 52
- Attending classes and seminars 160
- Instilling a love of reading in y... 261
- Attending artistic performances 168
- Access to technology equipm... 106
- Vending Services: Coffee, drin... 181
- Cafe-style food and drinks 213
- Pick-up window for reserved ... 195
- Tax Preparation Services 95

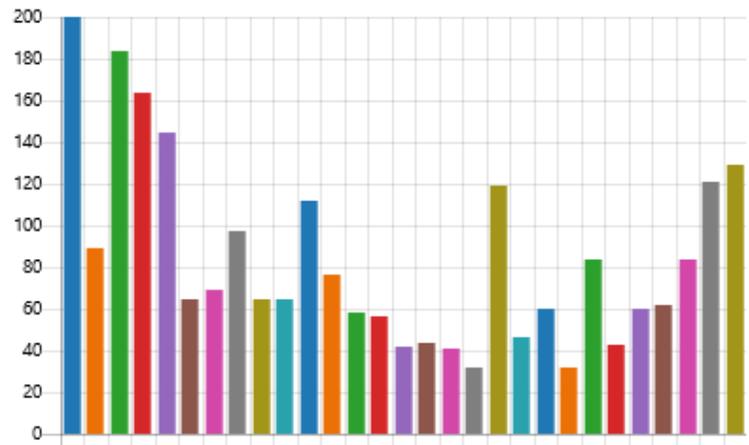
10. On what topics would you like Kyle Public Library to offer presentations and/or training? Click all that apply.

- Coding 200
- Basic Javascript 89
- Microsoft 184
- Quickbooks 164
- Basic Computer Skills for Seni... 145
- Artificial Intelligence 65
- Machine Learning 69
- Data Science & Analytics 97
- Data Engineering 65
- Data Visualization 65

“Google can bring you back 100,000 answers, a librarian can bring you the right one.”
Neil Gaiman

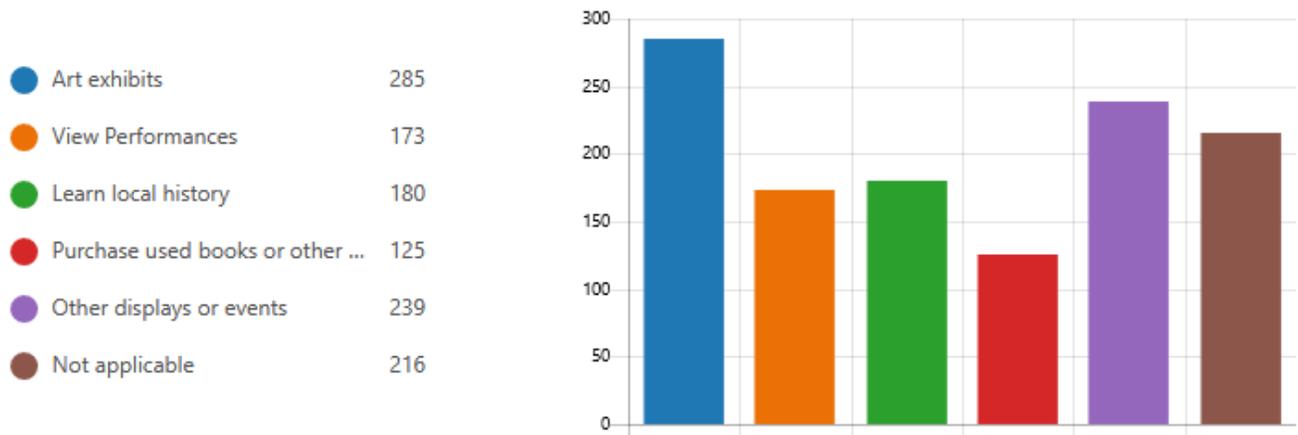
10. On what topics would you like Kyle Public Library to offer presentations and/or training? Click all that apply. Continued

● Network and Information Sec...	112
● Cloud Computing/AWS	76
● Extended Reality (Virtual Realit...	58
● Internet of Things (IoT)	56
● UI/UX Design	42
● Mobile Development	44
● Blockchain	41
● Quantum Computing	32
● Robotics	119
● Product Management	46
● Salesforce/CRMs	60
● Low-Code Platforms	32
● Programming Languages in g...	84
● Energy Generation	43
● Customer Service	60
● Sales	62
● Marketing	84
● Entrepreneurship	121
● Communication	129



“Everything you need for better future and success has already been written. And guess what? All you have to do is go to the library.” Henri Frederic Amiel

11. When you are traveling, what makes you want to visit another city's library? Click all that apply.



12. Please add any comments about your library experience or desired library services which were not addressed in the above questions.

Responses listed in appendix.

“Bad libraries build collections, good libraries build services, great libraries build communities.” R. David Lankes

Kyle Public Library

LONG RANGE PLAN: 2022-2026

MISSION STATEMENT

The mission of the Kyle Public Library is to serve the community as a resource for informational, educational, recreational, and cultural enrichment by providing convenient access to books, periodicals, audiovisual materials, technology, information services, and quality programming. These services are provided for patrons of all ages and backgrounds to support literacy and knowledge.

GOALS & OBJECTIVES

1. The library will encourage the arts by honoring diverse cultures.
 - Partner with community members and businesses to provide performances, classes, readings, etc. related to art, culture, and local history for all ages
 - Provide inclusive programs and readings which reflect the community
 - Partner with local artists to promote arts within Kyle
2. The library will provide socially responsive services to aid and encourage the participation of community members.
 - Provide information about local social services available
 - Offer tax forms and other helpful documents
 - Work with non-profit agencies to inform and assist the public
 - Ensure access to programs for community members with disabilities
3. The library will provide educational opportunities for community members' personal and professional development.
 - Continue summer reading program for all ages
 - Partner with preschools, K-12, and post-secondary schools
 - Partner with local industries to introduce or provide workforce training
 - Expand teen programming
 - Offer literacy assistance
 - Continue partnership with homeschool groups
4. The library will offer technology resources for community members and library staff to promote digital literacy.
 - Partner with local technology organizations to provide programming (aerospace, robotics, artificial intelligence, etc.)
 - Provide Makerspace
 - Explore grant opportunities to obtain additional technology assets to benefit community
 - Continue digital literacy programming and maintain existing technology assets (computers, etc.)

5. The library will provide and curate comprehensive collections relevant to the community.
 - Print
 - Non-print, audio, video, etc.
 - Large print
 - Languages other than English
 - E-content

6. The library will expand services to meet Kyle's growth.
 - Explore community partnerships to provide services outside the constraints of the library building
 - Maintain library-sponsored Little Free Libraries
 - Work towards Kyle Public Library's expansion
 - Needs assessment study
 - Planning
 - Financing
 - Implementation

Approved by the Kyle Public Library Advisory Board on XXXXX X, XXXX

Appendix

12. Please add any comments about your library experience or desired library services which were not addressed in the above questions.

The library in Kyle is amazing. It's such a nice building and the people who work there are fantastic and knowledgeable.

My library is great

Enjoy the thrift store

Better children's area, more toys and things to play with. Closed off so noise doesn't disturb other users. Cedar park public library has a good example.

I have asked about hosting homeschool events at this library several times. Every time it was met with a somewhat rude response about how it had to be all inclusive and not just for homeschoolers. This library specifically is terrible about embracing the homeschool community. We have discussed this at several of our park days and events. We would love a better relationship since libraries are such a great resource for our learners. Please consider doing more to embrace our community not diss it.

Have utilized the library for years and live the kids programs. Bring us a cafe for specialty coffee!

Great library director and staff. Very friendly and offer prompt service.

I haven't used the Kyle library previously because we only recently moved to Kyle. Would be super interested in story time for children or any other children's activities.

Faster availability of requested new book purchases for the library

While I understand why the staff might have chosen to opt for an all-online summer reading program this year, I am so disappointed this choice was made. It really excludes those who do not have regular access to a computer or internet, and the whole process of entering in title, intervals of 15min reading, etc. is overly complicated and makes it much less appealing for kids and adults alike. Public services and programs need to cater to the lowest common denominator, reducing as many barriers as possible to make them accessible for all, and this misses the mark.

Quiet/study spaces that youth and teens can use.

I would love to attend classes teaching Spanish.

I wish the library was offering in-person programming for children. I would be there every week. Specifically toddler/preschool and younger elementary groups.

I wish newer books were available.

Summer reading volunteer teen program, if this could be brought back that would be great.

Would like to see Spanish taught as second language. Need to practice.

SEL for children and adults Mental health community resources

Appendix

more books

More than five books allowed. More than two weeks check out time. Been going to San Marcos due to these issues

As a retired librarian, I just like to be around.

I am digital user. It was cumbersome to get a library card during COVID - I had to come up to the library to register before a month was up or I would lose my access to ePUB books. Since I am a taxpaying citizen of Kyle once I sign up for a library card online I should be able to access all resources without having to renew monthly.

N/A

A bookmobile sounds good, but it is never in the right place at the right time with the right materials. I would rather have a location that is more convenient. Your building is nice, good meeting rooms and great lobby. Needs more books.

It would be great to have a homeschool meet up at this library. We have to travel to Buda or even Austin for homeschool activities and there are TONS of homeschoolers in Kyle. Texas state university could be a useful resource for programs that they even might sponsor, like art classes. We appreciate your efforts!! I pretty much use only the ebook opportunities.

I have two deaf children. Will you provide an interpreter if we put in a request for specific events?

We hope soon we will be able to check out more than 5 books!

The Kyle Library is an extraordinary facility with an outstanding staff.

Maybe an investment or savings class

I've missed the library during Covid

More titles available on audiobooks. I currently use city of austin library more because they have the books I want.

We've always loved story times and summer reading programs in other cities (where we've lived previously). Often, the librarians were creative and/or had outside groups put together programs to engage the kiddos.

Recently moved here and love the library. Large selection of large print books. Staff was knowledgeable and extremely helpful and nice.

Would like to see more activities for seniors. My last library offered outings to plays, concerts, casinos etc.

I am a teacher and in the summer I would love to visit the library with my 4 year old. Would love to see some story times or puppet shows for the littles.

There is no comfortable spot to sit and read. This is especially true in the children's section. The square book is very uncomfortable for adults, and the kids don't know if it's for sitting, climbing or jumping. The Buda Library is also more aesthetically-pleasing and enjoyable to visit.

It would be nice to have art work/prints that you can check out and hang in your home for a while. Los Alamos has that program and it is such a wonderful way to appreciate art.

Appendix

Overall have had good experiences 👍

When time allows I read the newspapers and some magazines. I have attended other libraries where they have an educational butterfly garden exhibit at the library and garden programs not to intested in the biased master gardeners. Will drive 50 miles away to another library than walk to Kyle's. Little has been offered that I need but a nice resource.

We went 3 years ago. Staff was not friendly or helpful. We didn't return.

I've just moved to Kyle so I haven't yet visited the library. I hope to soon.

I have not been to the library in several years, since my child was younger and we visited often. This survey gives me ideas to use the library more often, perhaps when I need a change from my remote working at home.

Add more genealogy sources; such as library share, interlibrary loan.

My son loves the pokemon group

I recently moved to Kyle so I have not used the library much but used the Austin library when I lived there. However, I would really like to see a branch east of 35, there isn't much out there in the way of good places to work/hang out or for teens to go to!

What makes me want to visit any library is just a large and varied selection of books, fiction and non-fiction, in a clean, well-lit and attractive space. Access to the computer catalogue is nice, of course. Anything else is icing on the cake. The Kyle Library is lovely in my opinion and I look forward to revisiting it now that I've been vaccinated. So keep expanding your selection of books and I'm happy.



Would like more activities for adults, and for them to be marketed more, I keep missing out on the few I am interested in!

I would like to find more Spanish books

I appreciate your selection of children's books, current popular authors and multicultural topics.

College preparation and career learning for high school students.

I was an avid user pre-covid. I didn't know if the library was open to services or just online check outs. I donate to the library thrift shop to help with any means.

Have thoroughly enjoyed your storytimes and summer reading program for years :)

So far the activities i want to do are during my work hours m-f 8-5.... I need stuff after 5 on weekdays. Weekends are too crowded or i want to take the kid swimming

Would love to rejoin book club soon

I live in far far east Kyle (Niederwald) but technically Kyle according to post office and taxman

Maybe a beginning Chess club?

Kyle library has helped me through a law suit against our business partners, that did us wrong and illegally left me and my husband without a business. I did all my research and filing at Kyle Library. Thank you 😊

Appendix

I've been to this library once since I've lived in Kyle, three years now. it's just an old library. Maybe if it was new up-to-date more geared towards my age 25, I'd go. I go to the coffee shop to do my homework for grad school before I go here. Renovation really may help. Staff was amazing and helpful.

Please have children's summer activities moved back to in-person this summer! We checked to see if there were any fun activities for 5 year olds but found that all were online.

I used to study for grad school at the Kyle library pre-covid, but there were always especially disruptive teens hanging out and being noisy.

I would like to see more books on CD available. Perhaps some that talk about evolution or other sciences.

Language classes such as Spanish.

Library is an outdated system, Internet can provide more available and current information.

Love the summer reading program

Expanded children's programming and selection.

I liked the the online fb communication. I'm new to Kyle and I havent had the chance to visit due to the pandemic.

I leave message and they are never returned. The staff are not friendly. It just doesn't have a warm inviting feel.

More chairs/places to sit through the library would be really useful? I know they were there before the pandemic and I respect the need to keep aisles clear while it's been going on, but as someone with mobility issues (but not a wheelchair) , a place to sit and browse selections was really helpful!

I have gone to library to print something or use the computers. But now that I have a computer at home I do not go to library. But I will always take the library into consideration if I don't have one to use.

We love the story times for kids, bring them back in person soon please.

I got logged out of my library account and am not sure how to renew. I will look up the information on the website.

I think the library is great but inconveniently located compared to where I live. I used to check out books & use other services when it was in its old location downtown. I also think a lot of residents don't know about our lovely local library so it would help to find multiple ways to promote it thru social media.

People have always been very nice and helpful.

I would like to see the library expand weekday hours to 9:00 p.m.

It would be great to have summer reading program, grandparent for summer things. You may have it. I just do not know what you offer. Elderly like Libraries, too.

My girls and I have always enjoyed the storytime and crafts after. We miss interacting with other families and look forward to story time in the future

Daytime classes or events for seniors

Appendix

I work days and all the programs to take my grandkids to are only offered in the mornings, which is fine for stay at home parents, or childcare that travels but not for regular schedule 8 to 5 parent or grandparent.

I know we have a library in Kyle but I never know what is going on there. I don't always remember to go look either so by the time I discover what the library is doing, the thing I wanted to attend has past.

My mother is in Assisted Living in East Kyle. Before Covid there were large print books novels brought to her facility on a regular basis. Will this start up again anytime soon? She has really missed this service. They would bring books she requested, and she always looked forward to it.

Kyle library is simply boring and kind of dirty.

Since COVID has hit I know the library has closed down to inperson services. It seems like I have lost contact with what you all are doing and I feel disconnected when we use to be regulars

With the advent of cloud technology I don't see a future in large buildings housing outdated information draining tax dollars. The trend of expanding libraries into social engineering hubs is also a distressing trend. Rather than building more and larger facilities why not invest that money in providing high speed internet access to citizens along with subscription services to access databases of information?

I really like our library. Would love to know more about it and get connected.

Wordk in from desk

It would be really fun if sign language, Spanish, and/or other language classes were offered to adults and kids.

I'd like to learn excel, I don't know much about the best way to use it.

Kyle doesn't offer, as far as I know, the option to borrow/obtain materials to be picked up at the Kyle location originating from other locations. Also, on separate occasions, we've requested the purchase of books to be added to the library and were told we'd be contacted when the books came in. Never contacted...

I really appreciate the children's area. It gives me some relief from the heat and is a great place to meet other moms and children. I like to see my kids enjoying new books they find on our visits

We used to enjoy the toddler time back when my kids were smaller. Unsure of age specific activities now. They're almost 5 and 6.

Social media education

With 3 little kids, I would love to see a bigger children's area. Buda and San Marcos have amazing spaces that we love to visit. Even the spacing of books provides for better access.

Other items that are lendable. Like baking dishes or work equipment.

We need a library on the east side! Both buda and kyle are on the west! And would want more classes and activities for kids to sign up to do to foster love for learning!

I know the library is available for many people. I will use it when needed and utilize the special programs offered. However, since I have access from home visits to the library are not very often.

Appendix

Kyle library is always way too loud. I have been a member since the old location. Every time I have gone there are always so many kids not even using an inside voice. I am so happy to see children using the library but with that, we need to teach them how to behave in the library. I would also like to see more quiet/study areas be opened like in Buda. Thank you for all that you do and I appreciate y'all taking the time to ask the community what they would like to see.

I tried to visit the library and I was unable to find it using my gps.

General use rooms for reserved groups are useful, especially since we do not have a community center. Reserving hotel/motel rooms for general use is less community oriented

I love our library and librarians.

We had great experiences at the library. It's just sometimes feels to far.

I love the library and the librarians.

As a family, we just are not sure if it is safe for our daughters, who are younger than 10 years old, in regards to Covid. Both our girls have stayed home for the school year and did online learning and so we don't know how much we can risk going out and how safe it would for them. At this point we have been using the schools resources so they can read online and have bought them the books (new) we have been able to.

Offering more story times or programs for kids for working parents instead of just in AM or just PJ story time (although we LOVE the PJ story time!!)

Play area around the kids books, similar to the Buda library, would be awesome. Helps occupy kids while moms pick out books for the littles.

The online catalog is not user friendly. I struggle so much with the Kyle Library catalog that I don't even want to use it or go to the library. It's so frustrating.

My biggest issue is the fees. There is no cancellation or settlement of fees. I have \$18 fees from a few years ago. Every time I think about going, I remember the fees. At some point, these should be settled out. I asked to settle them out 6 months ago, but nope. Pay in full. I didn't have all the money at the time, and put my books back. Not saying that it is right for me to not pay them before getting more books, but it is a deterrent for sure.

I would be intersted in multilevel Spanish classes

This survey is much too long.

I wish there was a way to brighten the library. We always find everything we need but the library doesn't feel inviting. It feels dark and old, so not so fun to go to.

Just want to emphasize need for tax help.

Don't need another library in east Kyle !! Ours has a great central location!

I would love the library to be a place my young daughters will want to visit to learn new things and have new experiences that can't get in their everyday life.

Moved here last June. Because of covid-19 we haven't visited any place. Will stop by when it's safer to do so.

Appendix

I would love a space for me and my friends to be able to hang out and play games... not video games but D&D, etc

When going to the Kyle library I find the Fiction section has many yellow looking books which means this library is not purchasing books that are new or current. It really bothers me because the city gives your library a large amount so more books can be purchased and not to use on Computer or videos. You have a very nice library but lets get it up to date when it comes to fiction. It is nice to be able to get books that you want but spend money on buying books and get the library up to date.

They need a lot of improvement in the cleaning the library especially now with the Corona and germs everywhere. If you need someone new you can contact my company we are super detail and will turn it out to make a different. The cleaning problem has been since the library open it's terrible even employees have agree if you ask them. Here is my number if you decide to make a different Sparkly Clean 737 757 6959. Have a blessed day!

Love the library- just wish it was open a little earlier (it opens right at my youngest's nap time, and then we can never seem to get there later in the day). Even if just one or two days a week it opened for earlier hours, I would love that!

Need more help with computer!

Building cleaning has been a problem since library has been open. Need a lot of improvement especially with what is going on now a days!

I'm not familiar with the terms in #10, but I'm interested in website / blog development and video editing. I've had difficulty accessing online services/ databases, and wasn't aware of online learning options.

Fresh vibes are a must

Question #1. How do I know what section of Kyle I live in?

I love my library and the staff!

I was unaware that Kyle even had a library. We travel to San Marcos to go to the library. I see now that our library is on the West side of town. I would love to see one on the East side. I so rarely go West of I-35 in Kyle and I'm largely unaware of the development going on over there. It feels like a whole other city. It would be so nice to have a library over here- I feel like East Kyle is severely lacking in many resources that West Kyle gets all the privileges.

I am currently paying to access the Austin eLibrary because it's more extensive compared to what Kyle has to offer.

The library needs more space for ppl who need a quiet place to work. Large tables with multiple chairs or even study cubes would be very helpful.

I love bringing my kiddos in either for story time or just to hangout.

I'm not sure that I'm aware of all that's offered (which is why I checked . Is there a list? Regarding desired library services, I'd love to attend short (1-2 hour) workshops about a variety of things (travel, feng sui, Buddhism, history of Kyle, Texas history, cuisine or cooking, organization, landscaping, remodeling, retirement (for those of us who are considering it), area volunteer opportunities)

Appendix

We homeschool and really wish that the Kyle library had a children's/family area similar to the Buda library where we could go to do schoolwork for a change of pace outside of the home, specifically a children's area to keep the littles occupied while working with older kiddos nearby.

Is the library actually open? That's my main concern. I have no idea.

My 10 year old love chapters book and it will be helpful if a person provide a 1 on 1 guide trough library to teens that way they can find easy what they neen.

Wish there were more choices for books I am interested in reading.

Honestly, I had no idea that Kyle had a public library. I'm excited and interested about this!

I can't remember if we even got library cards. If we did I cant locate them. We also just forget the library exists and never see anything about it to remind us. Having some fun things for kids and teens during summer and advertising for it would make us come.

It would be nice if it was turned into a restaurant, keep the name the library. It would be packed every day.

I value the library very much. Staff is great but book and periodical selection is limited. Would love to take Spanish language classes there.

I am new to area and did not visit library during Covid. This questionnaire prompts me to seek out and visit the library!

The main reason I do not visit this library is I do not live in Kyle and visit my local library instead.

I enjoy our Kyle Library! However, there are some books that are not in the system that I would enjoy. Learning how to request books from other libraries would be wonderful. I would also be interested in learning about apps, such as Libby, to check out books. I will ask when I go to return my books later.

during Covid there was such pleasure dealing with the Kyle Library via email, our books were waiting for us, no contact with anyone, and time limitations were extended. THANK YOU Kyle Library for staying open

Since moving to Kyle I was delighted to see multiple English classes for the Spanish speaking population. However, I am disappointed to at the lack of Spanish classes for English speakers. For those who want to embrace their neighbors, their language, and culture things seem quiet one sided. Why aren't there any Spanish classes offered at a reduced rate in our neighborhood?

I love books and learning and the Library. I am just too overwhelmed with life responsibilities to give myself the time/pleasure of enjoying this love!

Always love our local library. Would like to eventually add some sort of book running between Kyle and San Marcos libraries eventually 

I am new to Kyle, Texas. Still need to stop by.

I was notified months ago that my Kyle library card was being canceled. This notice was of course during the pandemic when the library was closed. I very much resent that action! Why would my library do that to me?

Appendix

1) I appreciate the library being able to borrow books so I can have access even when they don't carry the book I'm looking for. 2) I'd like to see events/gatherings/trainings for young adults with intellectual disabilities. I have an adult child and I'm sure there are other families in Kyle that would benefit from programs to help facilitate the transition from high school to adulthood. Especial die high functioning individuals that are striving to be independent at some point.

During this pandemic, I have greatly appreciated the on-line catalog and pick-up window. My family has used the library frequently during the 30+ years we have lived in Kyle, first helping my children when they were students and more recently taking my grandchild to storytimes. And, of course, providing books for information and recreational reading. The Kyle Public Library is a valuable part of my life and of the Kyle community. Plus, everyone on the staff is wonderful - always friendly and helpful!

Have a map of the library's layout and services offered

Maybe some family things to do. Some activity or event for families to get together and spend time with each other.

They have a wide variety of books to choose from but it is really difficult to go there with children. There is not a play where kids can play or read.

I'd love the children's area to be expanded and more innovative

In person story times! Not sure if this is back on your schedule! Buda is still doing all children's programming virtual and my children have zero interest in virtual participation.

I don't often get to the library because I typically just purchase books and don't have a need for the other services. It's beautiful though and am proud to promote it to others.

I love the Kyle library but would be interested in some genre book clubs.

I have always had a great time when visiting the library! Everyone who works there is so nice. I wish that the hours on weekends were longer, but I understand having limited staff to keep the doors open on those days. I'll be in again soon, now that things are at least less risky COVID-wise.

Homeschool Teen Activities please

Cursive writing for kids or calligraphy for young ones.

Author seminars

I have not been there since our wake call last yr. But was having to learn computer technology, zoom, using cell phone. I'm So out dated. Kyle library was helpful when I needed computer help researching my subjects, is resourceful funding info researching my subjects, (rather look at big print on paper) easy affordable making copies, (no printer at home) great place for my friend who checks out books weekly, K. Spencer (she loves to read). Thank you

An increase in CD holdings, especially in history and mysteries, would be great.

Thanks. JWilson 53327

New movies

The staff has always been helpful and professional. Thx

Appendix

We were regular users of the library until computers were placed in the children's section several years ago. It became too effortful to direct our children's attention to books in the presence of computer games. During the pandemic, the 5-item limit did not meet our family's needs, and we frequented neighboring community libraries offering 20-item limits.

What about having Master Gardeners from the Ag. Extension office come each month for pres./Q&A?

Please add option to rent books digitally. Also, website is not user friendly.

The only libraries I go to when traveling are either Presidential or ones in places of notable architectural features like the libraries in Seattle or New York.

I'd like to see an expanded online library also.

The Kyle Library has always been a welcoming environment to me. The staff have always been friendly and helpful.

People who can't afford to run a/c should have places around town to escape the heat. Maybe the library could provide services/activities in public buildings in different parts of town for those who can't travel far.

Need more new books in nonfiction section. Prior to COVID, I'd see the same 2 year old books

I end up driving to Buda to take the yoga classes at their library(before Covid). I would have signed my granddaughter up for your summer reading club except that it meets during the working day. It seems to me that children with working parents have less of a chance of reading than children with stay at home parents since working parents have less time to read with them. So I think would be helpful if the summer reading program was after working hours or on the weekend so those children who need it the most actually get the service! I feel like most of the stay at home parents are able to do that because they have more money and so their children already have more access to activities

Your fiction books are so outdated and very yellow. Purchasing new books and not getting books from another library is not acceptable. PLEASE update your library.

N/A

We homeschool and often opt to go to the San Marcos Public Library because their selection of living books (or just books in general) is far greater.

I recycle my batteries at the Kyle library.

I would like to see our library expand selection of business, investing, real estate, personal finance, and similar topics. I would also like a greater number of books available in audio format as it would allow me to utilize time exercising, doing dishes or running errands to complete more books. An iPad station with Swift Playgrounds (software programming language) would be a fun and easy way for children and teens to learn valuable coding skills with self-guided material from Apple.

I just moved here so I haven't had a chance to check out the library but am excited to do so.

Appendix

I rarely hear of anything that goes on at the Kyle library and when I do it's an event that's past. Do you have social media sites?

I didn't even know we have a library

Ways local authors can share their books

More outreach to ALL of the Kyle community and more collaboration with the school district and our school kids as well as more outreach and collaboration with our Special Needs community adults and kids as well as out senior citizens.

Spanish classes would be awesome

The Kyle Library is a great place to take my kids, but a makerspace area would make it even better!

I do not want to mask my children or myself, as we have a genetic health condition.

I love our library. I appreciate as well that I can request books but I do wish requested books could be a bit faster. There have been some times when it was several months and I ended up buying the book or going to the Buds library instead.

The hours of operation are terrible. The fact that you do not have a book return available outside of these hours is really inconvenient. We are a large family with very young children and we are out doing errands when we are out and I have returned books late so many times because library isn't open when I am out. An outside drop box would be so easy! This is the number 1 reason i do not go more often. It would also be nice to have more children's programs. If you have them, I'm not aware of them.

More current books to read and in large print.

We haven't seen any updates about resuming story time for the kids. We have a 2 year old and he really enjoys story time at the library and socializing with other children.

It would be great if the library offered child & family-centered activities, events, & services again.

We are ready for the children's area to be open even through it is a very small area. I wish there was more color and art for children to look at. Seems rather bland compared to the NB public library which has a big children's room with lots of engaging activities, colors, fish tank, reading nook and library sessions to attend.

We love attending holiday functions and we love trying food.

Appendix

It is so crazy that no one says anything. Libraries should be quiet. It has kept me away and I have seen people in local groups complain about it too.

: More D&D for the kids.

: Seniors topics

I used to take my son to story time when he was a baby and liked it but stopped going when he got older because I am under the impression that list event for young children are during the week when I work

: I am a local artist and would love to be included in the art scene!

I wish we had a tool library (all kinds of tools: garden, kitchen, building, automotive, etc)

I'm new to Kyle, so have not yet made my way to the library....but I will!! I have taken the Master Gardener course, so it was nice to see that they have a presence at the library.

Daughter is deaf and intellectually delayed. Groups for similar kids/families and job training for these kids

Sorry, but I'm really think that library is the thing of the past. With internet availability, there is no need for tax payers to have library as a building.

I am able to drive to the current library but a library on the east side of I-35 would be very convenient.

I love having the library nearby. I don't use the library often but support all serviced they can and do provide

The hours of the library are really sad. It's difficult to make it to the library during the window it's open. The kids section is so open to the rest of the library it's stressful as a parent to keep them quiet, keep track, and it's rather small.

I've always had good experiences at the library. Staff is awesome!

In person classes would be awesome!

I think you guys are already doing a great job.

love the library. glad you are there.

I love going to the library and I have never had a bad experience there. That being said, the options given are very appealing. I would like to be more involved in the community and the library could be a good vessel for that.

I tried looking on the Kyle Library website for children's activities for over the summer, but couldn't find any. It would help to have a children's event section where the story times are clearly stated.

N/A

I commute to work so have been unable to visit our library, but I look forward to visiting soon now that I telework from home, if the hours are accommodating.

Excellent service. I'd like more books in Spanish.

At our library in Georgia, we had poetry club readings. Also, various youth and adult clubs would meet there.

N/A

Appendix

The library's fiction books are very old and new books need to be purchased.

Really recommend the coffee service

BAG OF BOOKS SALE ONCE A YEAR LIKE BUDA LIBRARY DOES.

Have in person programming again.

More e books!

Whenever I go to the library (it has been around 6-10 times in the past three years), kids and adults talk super loud and none of the librarians have told them to lower their voices.

When will the anime club start up again? I enjoyed coming and I would come again if it was ongoing. I also had a recommendation for a new manga series for the graphic novel section (I wasn't sure where to make the recommendation), "Shortcake Cake", a teen romance manga.

What happened to story time ? I can't seem to find it on the calendar anymore

I would love it if we had a small used book store where we could buy books.

Rude staff. I no longer use library as a result.

We go as a family. We love hanging out and checking out books.