

The Kyle Transportation and Public Works Department performs and oversees the transportation infrastructure of the city including professional engineering work related to the planning, design, construction and maintenance of City projects and programs including streets, sidewalks, facilities, and drainage. The department is also responsible for preparing engineering designs, reviewing engineering plans, and providing general engineering support to the development review process. Our staff is dedicated to professional service, timely response and meeting the needs of our residents.

The mission of the Kyle Transportation and Public Works Department is to enact a customer service culture in order to manage the creation, distribution, and maintenance of our public infrastructure that supports a desirable way of life for our citizens. We accomplish this through training and development of our staff so that we deliver effective, timely service that is focused on the customer.

### **Want to report a pothole, a traffic signal or drainage issue?**

- **Call:** Dial Kyle 3-1-1 from a landline or mobile phone, within the City of Kyle, to speak with a Customer Service Representative during business hours.
- **Click:** Visit the [online portal](#) and select “Create a Request.”
- **Connect:** Download the Kyle311 Mobile App from the [Apple App Store](#) or [Google Play Store](#).

If you are calling about a life-threatening emergency, please call 9-1-1.

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[Sidewalk Master Plan](#)  
[Street Department](#)  
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[City Engineer](#)  
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