

## KPD Victim Services Division

The Victim Services Division of the Kyle Police Department is dedicated to supporting victims of violent crime and traumatic events through trauma-informed and culturally relevant services and advocacy. Victim Services is available to assist those affected by an incident during regular operating business hours as well as 24/7 on-call crisis response. It is your right as a victim to request these services.

### Kyle Police Department

Emergency Assistance:  
9-1-1

Non-Emergency Assistance  
Victim Services Division  
Mental Health Division:  
512-268-3232

Records Request:  
512-268-0859

### Helpful Resources

#### 24-Hour Crisis Hotlines

Hays-Caldwell Women's Center	512-396-4357
Crisis Center of Comal County	800-434-8013
	Text 830-310-2199
Family Crisis Center (Bastrop)	512-303-7755
Hill Country MHDD Crisis Hotline	877-466-0660
Domestic Violence Hotline	1-800-799-7233
	TTY 1-800-787-3224
	Text START to 88788
Teen Domestic Violence Hotline	1-866-331-9474
	TTY 1-800-787-3224
	Text LOVEIS to 22522
Sexual Assault Hotline	1-800-656-4673
	Chat online.rainn.org
Human Trafficking Hotline	888-373-7888
	Text BEFREE or 233733
Suicide Hotline	Call or Text 988
Texas Youth Hotline	Call or Text 1-800-989-6884
The Trevor Project	866-488-7386
	Text 678-678

## Counseling/Mental Health Services

Hill Country MHDD	830-792-3300
Kyle Mental Health Center (MHDD)	512-392-8953
Hays-Caldwell Women's Center	512-396-3404
LifeStance Health	346-584-2653
CommuniCare-Behavior Health	512-268-8900
Austin Center For Grief & Loss	512-472-7878
Christi Center	512-467-2600
Hospice Austin	512-342-4700
Asian Family Support Services	1-877-281-8371

## Emergency Assistance/Shelters

Ascension Seton Hays	512-504-5000
Housing Authority City of Kyle	512-268-7801
Hays-Caldwell Women's Center	512-396-4357
Crisis Center of Comal County	830-620-4357
Family Crisis Center (Bastrop)	512-321-7760
Southside Community Center	512-392-6694
SAFE Alliance	512-267-7233

## Criminal Legal Services

District Attorney's Office	512-393-7700
Protective Orders	512-393-7600
Hays Co Sherriff's Office	512-393-7800
Hays Co Constable (Precinct 2)	512-268-0785
Municipal Court	512-262-3994
Justice of the Peace	512-268-3151

## Jail Information

Hays County Jail	512-393-7800
Hays Co. Juvenile Detention Center	512-393-5220

VINE (Jail & Release Information) 877-894-8463  
[www.vinelink.com](http://www.vinelink.com)

## Civil Legal Services

Hays Co. APS/CPS	512-753-2259
Family Helpline	844-888-6565
Family Violence Legal Line	800-374-4673
Texas Advocacy Project	512-476-5770
Lawyer Referral Service	512-472-8303
Texas Rio Grande Legal Aid	512-374-2700
American Gateways	512-478-0546

## Additional Resources

Travis County Medical Examiner	512-854-9599
Legends Funeral Home	512-256-1220

## Options for Next Steps:

- After an arrest is made, you can contact **VINE** to register to receive information about offender custody status and related court events.
- If you would like to learn about obtaining a protective order, you can contact or visit the appropriate **Hays County District Attorney's Office** (based on where you live, offender lives, or incident occurred).
- Anyone can be considered for Personal Bond, which allows an individual to be released from jail without making any kind of payment. Call the **Hays County Jail** at 512-393-7800 to request that someone be released on a PR Bond or discuss your concerns.
- To talk to someone about dropping charges you can contact or visit the appropriate **Hays County District Attorney's Office** (based on where you live, offender lives, or incident occurred). Depending on the case, charges might not be dropped.
- You may contact the **KPD Victim Services Division** at 512-268-3232 to speak to a Victim Services Advocate about resources, safety planning (including the use of a pseudonym), and to receive supportive guidance.
- You may call the **Hays-Caldwell Women's Center** at 512-393-4357 for shelter, counseling, safety planning, and children's services.
- You may qualify for **Crime Victims' Compensation** which helps victims of violent crime cover out of pocket expenses that are incurred as the result of the crime. Some requirements and limitations may apply. For more information call 512-396-1200 or visit [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov).

## Sexual Assault

If you have been sexually assaulted, you are not alone. Sexual assault is never your fault and can happen to anyone regardless of age, gender identity or expression, race, ethnicity, religion, ability, appearance, or sexual orientation. Sexual assault has a tremendous impact on you as a survivor, family, friends, and their community. **Sexual contact without consent is a crime.**

- If you are a victim of Sexual Assault, you have the right to have a Sexual Assault Forensic Exam (SAFE) performed at no cost to you with or without contacting the police.
  - If you wish to have a SAFE performed with police involvement, call 911.
  - If you wish to have a SAFE performed without police involvement, call HCWC at 512-396-4357.

### Rights of Crime Victims

- The rights to protection from threats of harm arising from cooperation with prosecution efforts.
- The right to have your safety and that of your family taken into consideration when bail is being considered.
- If you so request, the right to be informed in advance about court proceedings, including cancellations or rescheduling.
- If you so request, the right to information about procedures in the criminal investigations of your case by law enforcement officials, and about general procedures in the criminal justice system, including plea bargaining, restitution, appeals, and parole from the prosecutor's office.
- The right to receive information about the Texas Crime Victim's Compensation Fund that provides financial assistance to victims of violent crimes and, if you so request, referral to social service agencies that may provide additional help.
- The right to provide information to the probation department conducting a pre-sentence investigation on the impact of the crime.
- The right to have a law enforcement agency pay for medical examinations for victims of sexual assault and request the right to counseling regarding AIDS and HIV infection and testing for sexual assault victims.
- If you so request, the right to be notified of parole proceedings by the Victim Services Section of the Pardons and Paroles Division, the right to participate in the parole process by submitting a victim impact statement or other information, and the right to be notified of the inmate's release.
- The right to be present at all public court proceedings if the presiding judge permits.
- The right to a safe waiting area before and during court proceedings.
- The right to prompt return of any property that is no longer required as evidence.
- If you so request, the right to have the prosecutor notify your employer that the need for your testimony may involve your absence from work.
- The right to complete a Victim Impact Statement, detailing emotional, physical, and financial impact that the crime has had on you and your family, and to have that statement considered by the judge at sentencing and by the parole board prior to taking any parole action.
- A victim of a sexual assault, stalking, family violence or human trafficking may choose a pseudonym to be used instead of the victim's name to designate the victim in all public files and records concerning the offense.

Section 92.016 and 92.1061 of the Texas Property Code allows for victims of certain crimes to terminate residential leases for their safety.

### NOTICE TO VICTIMS OF FAMILY VIOLENCE

It is a crime for any person to cause you any physical injury or harm even if the person is a member or former member of your family or household.

***Please tell the investigating police officer:***

1. If you, your child, or any other household member have been injured; or
2. If you feel you are going to be in danger when the officer leaves, you have the right to:

**You have the right to:**

- (1) Ask the local prosecutor to file a criminal complaint against the person committing family violence; and
- (2) Apply to a court for an order to protect you. You should consult a legal aid office, a prosecuting attorney, or a private attorney. For example, the court can enter an order that:
  - a) The abuser cannot commit further acts of family violence;
  - b) The abuser cannot threaten, harass, or contact you at home;
  - c) Directs the abuser to leave your household; and
  - d) Establishes temporary custody of children and directs the abuser not to interfere with the children or any property.

**A VIOLATION OF CERTAIN PROVISIONS OF COURT-ORDERED PROTECTIONS SUCH AS (a) & (b) ABOVE IS A CRIMINAL OFFENSE.**

**Call KPD Victim Services or the following organizations if you need assistance:**

KPD VICTIM SERVICES	512-268-3232
HAYS COUNTY VICTIM SERVICES	512-393-7617
TEXAS DEPT OF HEALTH & HUMAN SERVICES	512-353-8830
LEGAL AID	512-392-1161

Under Section 71.004 of the Texas Family Violence Code and Section 92.016 of the Texas Property Code, survivors of family violence may terminate their lease early and avoid responsibility for future rent or fees related to breaking the lease. Survivors of family violence must provide at least 30 days of written notice to move out. For complete details and on the requirements to be protected under this law, please read the complete section or contact Legal Aid.

# Victim Assistance Information



Police Report Number:

Kyle Police Department  
1700 Kohlers Crossing  
Kyle, TX 78640

Phone: 512-268-0859

Emergency: 9-1-1

Non-Emergency: 512-268-3232