

# **Victim Services**

## **Overview**

The Victim Services Division works in collaboration with the Patrol Division and Criminal Investigation Division to assist victims and witnesses who have been impacted by crimes such as family violence, stalking, sexual assault, child abuse, homicides, missing persons, traffic fatalities, and aggravated assaults.

The two primary functions of the Victim Services Division include crisis response (on-scene) and follow-up support. Crisis response provides emotional support and intervention as close to the time of the event as possible. This intervention may consist of stabilization, personal advocacy, justice support, emergency protective services, shelter placement, and referrals to other essential resources such as Crime Victims Compensation. Follow-up support assists victims in putting their victimization in a pro-healing context, by providing supplemental information and access to resources, visits (to the home, school, and hospitals), ongoing justice support, court accompaniment, and community debriefings.

## **Resources**

Hays-Caldwell Women's Center Hotline: [512-396-4357](tel:512-396-4357)

Hays County District Attorney's Office: [512-393-7600](tel:512-393-7600)

Texas Department of Health & Human Services: [512-353-8830](tel:512-353-8830)

National Sexual Assault Hotline: [800-656-4673](tel:800-656-4673)

National Domestic Violence Hotline: [800-799-7233](tel:800-799-7233)

National Domestic Violence Text Line: Text START to [88788](tel:88788)

Teen Dating Abuse Hotline: [866-331-9473](tel:866-331-9473)

[Victim Services Volunteers](#)

## **Contact Victim Services**

[Victim Services Division](#) 512-268-3232 [Email](#)

Public Safety Center  
1700 Kohlers Crossing  
Kyle, TX 78640

[View in Google Maps](#)

[View All Listings](#)

## Web Links

- [Hays Caldwell Womens Center](#)
- [VINE Victim Notification Network](#)
- [Texas Council on Family Violence](#)
- [Texas Attorney General's Criminal Victim Services Division](#)

## Supporting Documents

- [Victim Services Brochure \(English\) 234.34 KB](#)
- [Victim Services Brochure \(Spanish\) 134.5 KB](#)
- [Family Violence Brochure \(English\) 288.25 KB](#)
- [Family Violence Brochure \(Spanish\) 385.08 KB](#)
- [Sexual Assault Brochure \(English\) 291.21 KB](#)
- [Sexual Assault Brochure \(Spanish\) 309.27 KB](#)
- [Child Abuse Brochure \(English\) 273.61 KB](#)
- [Child Abuse Brochure \(Spanish\) 309.2 KB](#)
- [Death Notification Brochure \(English\) 270.98 KB](#)
- [Death Notification Brochure \(Spanish\) 302.25 KB](#)