What is I.T.?

The Information Technology Department provides services to City Departments to aid in the effective delivery of IT services that support the business needs of the City. The Information Technology Department is a vital part of the organization, providing faster and better ways for our employees to do their jobs and for our residents to access our services promoting increased citizen participation in government. Such services include providing administrative overview, guidance, and foundation in the areas of planning, recommending, installing and supporting all computing and telecommunication technology resources utilized in City of Kyle municipal functions.

Information Technology is key to the City of Kyle's ability to grow, respond to emergencies, and efficiently provide services to its citizens. Investments in IT applications and infrastructure provide management with the tools to more effectively observe and manage the financial, physical, and human resources of the City, as well as increase productivity of all employees.

- Systems and data processing, comprising computer-based systems design and implementation, applications, and operating software.
- Telecommunications systems and networks, comprising the integration of planning, development, and implementation of all systems and network services.
- Delivery of applications and other information services products which meet the users' specifications in terms of quality and cost.
- Protection of the City's computer data and information assets and resources.
- Identification of opportunities in the development and support of new and existing technologies.
- Training of employees in the use of various aspects of information technology.

Contact Information

For residents wanting more information, please email InformationTechnology [at] cityofkyle.com (InformationTechnology[at]cityofkyle[dot]com).

For City Employees needing to make a request for support, email support [at] cityofkyle.com (support[at]cityofkyle[dot]com).

Mailing Address: 100 Center Street, PO Box 40, Kyle, TX 78640

Hours: Monday-Friday from 8 a.m.-5 p.m.

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