

Code Enforcement



Mission

The Code Enforcement Officer's primary mission is to enforce City Codes and State Laws pertaining to commercial and residential property maintenance. This is accomplished by public education, ensuring compliance with city zoning, building, sign, fire, and other related codes.

Overview

Code Enforcement is responsible for monitoring both public and private property, commercial and residential, to ensure that there are no health or safety hazards that might endanger the public and determining compliance with all City codes and ordinances. These code requirements are the minimum standards the City has adopted to protect the interests and eliminate hazards that could affect public safety, health, and general welfare. The City's codes and ordinances address a wide variety of areas, including building construction and safety, fire safety, dangerous buildings, nuisance violations, public health, and zoning and sign violations. They can be found in the [City's Code of Ordinances](#).

Code Enforcement Duties

Code Enforcement responsibilities include notifying residents of any code violations occurring throughout the city. These violations include issues like tall weeds and grass, abandoned vehicles, “bandit” advertising signs, garage sale and ‘open house’ signs in the right-of-way, and violations of the City’s sign ordinance. Officers might receive a complaint from a concerned citizen or identify a hazard while patrolling the city. They then take action to ensure that the hazard or violation is removed or corrected. Note: Officers enforce only minimum City standards and cannot enforce deed restrictions or covenants, as they are a civil agreement between a developer or HOA and a property owner, and must be enforced by the HOA or through a civil court process.

Frequently Asked Questions

Related Questions

Are drought restrictions in effect?

You can stay informed about the [current drought restrictions](#) or changes to water restrictions by visiting our website regularly.

How can I report a code violation?

To register a concern or complaint with the Kyle Code Enforcement Office, please submit a request to [Kyle 311](#) via phone, website or app.

How do I dispose of household hazardous waste?

Hays County residents have access to the San Marcos Household Hazardous Waste Facility. Visit the [San Marcos Household Hazardous Waste Facility Page](#) for more information.

How do I dispose of large amounts of trash or bulky items?

Kyle utility customers may have access to weekly trash pickups, bulky pickups, landfill drop offs, and more. Learn more on the [Kyle Information on Trash, Recycling, and Composting Page](#).

I submitted a complaint and it was resolved, but the issue is happening again. What should I do?

Once a complaint has been submitted it is investigated thoroughly and resolved. However, if the issue reoccurs, you will need to submit a new complaint for it to be investigated again. Please provide as much detail as possible about the situation so that we can address it effectively.

I want to report an abandoned vehicle or report a non-emergency issue with a vehicle. Who do I contact?

If the vehicle is on the street or other public property you can report it to the Kyle Police Department non-emergency line, 512-268-3232, or complete this [Traffic Complaint Form](#). If the vehicle is on private property, you can submit the complaint to Code Enforcement through [Kyle 311](#) via phone, website or app.

Is there something that can be done about the construction noise near my house?

Construction working hours are limited to 7 a.m. to 9 p.m. If you observe work being performed outside of these hours, you can submit a complaint to [Kyle 311](#) via phone, website or app. Other noise complaints should be directed to the City of Kyle Police Department non-emergency number 512-268-3232

Trees are growing near or in contact with powerlines, who do I contact?

Contact [Pedernales Electric Cooperative \(PEC\)](#) at 888-554-4732 Monday through Friday, between 8 a.m. and 5 p.m. to schedule a service order.

What should I do if I see someone violating water restrictions?

For questions about current drought restrictions please email droughtresponse [at] cityofkyle.com (**droughtresponse[at]cityofkyle[dot]com**). To report a violation of current drought restrictions, please submit a request to [Kyle 311](#) via phone, website or app.

When can I use my irrigation system?

You can view the [irrigation schedule](#) for the most current guidelines and latest updates on water use.

[View All FAQ's](#)

To register a concern or complaint with the Kyle Code Enforcement Office, please submit a request to [Kyle 311](#) via phone, website or app.

For questions about Code Enforcement, you may call 512-262-3914 or email codeenforcement [at] cityofkyle.com (**codeenforcement[at]cityofkyle[dot]com**)

For questions about current drought restrictions, please email **droughtresponse [at] cityofkyle.com** (**droughtresponse[at]cityofkyle[dot]com**)