

## Victim Services

The Victim Services Division of the Kyle Police Department is dedicated to positively impacting the quality of life for the citizens of Kyle by assisting victims, survivors, families, neighborhoods and businesses experiencing crime or trauma.

A Victim Services staff member is available to assist those affected by an incident. It is your right as a victim to request and receive these services. If you have an emergency, call 911. If not an emergency you may call (512) 268-3232 for assistance 24 hours a day, 7 days a week.

### Is Your Partner Abusing You?

- 1) Pushing you into a relationship
- 2) Jealous and possessive
- 3) Controls your money and wardrobe
- 4) Has unrealistic expectations
- 5) Controls who you talk to
- 6) Blames others for his/her problems
- 7) Destroys your property
- 8) Cruel to children and animals
- 9) Humiliates you
- 10) Calls you names
- 11) Loves you/Hates you
- 12) Has a history of battering
- 13) Threatens/intimidates you

It is a crime for any person to intentionally cause you any harm, even if that person is a member of your household. It is important that you tell the officer if you, or your child, or any other household resident have been injured, or if you feel you are going to be in danger after the officer leaves.

### Statistics

On average, nearly 20 people are assaulted nearly every minute. 1 in 3 women are affected by domestic violence. The most common age of women who are abused by their partner is between the ages of 18 - 24. The cost of intimate partner violence is over \$8.3 billion a year. In Texas, 34.5% of women are victims of domestic violence, stalking or harassment, while 35.1% of men are also victims. Intimate partner violence accounts for 15% of all violent crime in Texas.

### What Should You Do First?

- 1) **Obtain an Emergency Protective Order**: This order can be requested when an arrest is made. This order is valid for 31-61 days. If an arrest is not made, call Police Department.

- 2) **Register on VINE (1-877-894-8463)**. This is a free, anonymous, computer-based telephone program that provides victims of crime two important services: *Information and notification*.
- 3) **Call the District Attorney's office (512-393-7600)** to set up an appointment to get a Protective Order. A Protective Order orders the offender to stay away from you and your family, stop any communication, direct or through others, that is threatening or harassing, and stop committing violence against you. This order is valid up to 2 years.
- 4) **Call the Women's Center (800) 700-4929 or 512-396-4357** for shelter, crisis counseling, support groups, children's services and legal information.
- 5) **Make a Safety Plan**.

### If you want to Pay Bail/Drop Charges

Personal Bond: Anyone may be considered for Personal Bond, which would allow him/her to get out of jail without making any kind of payment. Call (512) 393-7800 to talk about your concerns of having someone released on personal bond. If you want to drop charges, you can call the district attorney at 512-393-7600. Depending on the case, charges might not be dropped.

### Crime Victims Compensation

This program helps QUALIFIED victims of violent crime pay bills that are incurred as the result of the crime. Types of crimes covered are sexual assault, family violence, kidnapping, aggravated robbery, assault, homicide, child abuse, and other crimes where the victim suffers physical or emotional harm or death. Motor vehicle crimes include: DWI, intoxication assault, manslaughter, criminally negligent homicide, aggravated assault, and intoxication manslaughter.

If you would like to talk with someone about your case and/or receive an application, please call: Attorney General's Office or Crime Victim's Compensation: (512) 936-1200 or 1-800-983-9933.

### What Every Parent Should Know: Family Violence & Children

Exposure to family violence occurs not only by seeing it, but also by hearing it from another room, seeing bruises on their caregivers, and seeing destroyed property. Some changes you may notice in your child include feelings of "numbness", guilt, anger, helplessness and/or sadness. Some behaviors to look for in your children include: excitability, clinginess, aggressive behaviors with family and friends, nightmares, withdrawal,

taking care of parent, loss of energy, school problems, lack of trust, and changes in sleep and/or eating patterns.

### How to Make a Safety Plan

- 1) Put aside money and clothes in case you have to leave home. Store them at a place away from the house, where you can get to them after you leave.
- 2) Memorize the emergency phone number to the domestic abuse shelter.
- 3) Tell someone you trust about the violence and set up a signal to get help.
- 4) Keep important documents, like your identification, social security cards, and birth certificates for you and your children in a safe place.
- 5) Have an extra key made for your car and home.
- 6) Teach children emergency numbers.
- 7) Call HCWC at (800) 700-4292, (512) 396-4357.

### Checklist Items

#### Identification

- \_ Driver's License
- \_ Welfare Identification
- \_ Birth Certificates (yours and children's)
- \_ Social Security Cards (yours and your children's)
- \_ Medical Insurance Cards

#### Financial

- \_ Money
- \_ Credit/Debit Cards
- \_ Checkbook

#### Legal Documents

- \_ PROTECTIVE ORDER
- \_ Lease, Rental Agreement, Property Deeds
- \_ Vehicle Title, Registration and Insurance
- \_ Health/Life Insurance Documents
- \_ Medical Records (yours and children's)
- \_ Work Permit, Green Card, Visa
- \_ Passport
- \_ Divorce/Custody Paperwork

#### Other

- \_ Keys (house, vehicles, and safe deposit)
- \_ Medications
- \_ Small objects to sell
- \_ Jewelry
- \_ Address book
- \_ Photos (you, children, and the abuser)
- \_ Small children's toys
- \_ Clothing and toiletries

## Rights of Crime Victims

- The rights to protection from threats of harm arising from cooperation with prosecution efforts.
- The right to have your safety and that of your family taken into consideration when bail is being considered.
- If you so request, the right to be informed in advance about court proceedings, including cancellations or rescheduling.
- If you so request, the right to information about procedures in the criminal investigations of your case by law enforcement officials, and about general procedures in the criminal justice system, including plea bargaining, restitution, appeals, and parole from the prosecutor's office.
- The right to receive information about the Texas Crime Victim's Compensation Fund that provides financial assistance to victims of violent crimes and, if you so request, referral to social service agencies that may provide additional help.
- The right to provide information to the probation department conducting a pre-sentence investigation on the impact of the crime.
- The right to have a law enforcement agency pay for medical examinations for victims of sexual assault and request the right to counseling regarding AIDS and HIV infection and testing for sexual assault victims.
- If you so request, the right to be notified of parole proceedings by the Victim Services Section of the Pardons and Paroles Division, the right to participate in the parole process by submitting a victim impact statement or other information, and the right to be notified of the inmate's release.
- The right to be present at all public court proceedings, if the presiding judge permits.
- The right to a safe waiting area before and during court proceedings.
- The right to prompt return of any property that is no longer required as evidence.
- If you so request, the right to have the prosecutor notify your employer that the need for your testimony may involve your absence from work.
- The right to complete a Victim Impact Statement, detailing the emotional, physical and financial impact that the crime has had on you and your family, and to have that statement considered by the judge at sentencing and by the parole board prior to taking any parole action.
- A victim of a sexual assault, stalking, family violence or human trafficking may choose a pseudonym to be used instead of the victim's name to designate the victim in all public files and records concerning the offense.

Section 92.016 and 92.1061 of the Texas Property Code allows for victims of certain crimes to terminate residential leases for their safety.

## Helpful Phone Numbers

### Victim Assistance Programs

District Attorney's Office (512) 393-7617  
Hays County Sheriff's Office (512) 393-7617  
San Marcos Police Department (512) 753-2106

### 24-Hour Crisis Hotline

Hays-Caldwell Women's Center (512) 396-4357  
Roxanne's House (512) 396-7276  
National Domestic Violence Hotline (800) 799-7233  
\*TDD/TTY (800) 787-3224  
National Sexual Assault Hotline (800) 656-4673  
Teen Dating Abuse Hotline (866) 331-9474

### Criminal Case Information

District Attorney's Office (512) 393-7700  
Protective Orders (512) 393-7600  
Hays Co. Sheriff's Office (512) 393-7800  
Hays Co, Constable (Precinct 2) (512) 268-0785  
Justice of the Peace (512) 268-3151  
Magistrates (512) 393-7872/7871  
Warrant Office (512) 393-7878

### VINE - Jail & Release Information:

#### (Victim Information Notification Everyday)

(877)-894-8463

[www.vinelink.com](http://www.vinelink.com)

### Civil Case Information

Hays Co. CPS/APS (512) 753-2259  
Family Law Line (800) 777-FAIR  
Family Violence Legal Line (800) 374-HOPE  
Domestic Relations (Final Crt. Order Only) (512) 854-9696  
Dispute Resolution (512) 878-0382  
Legal Aid (512) 374-2700  
Texas Advocacy Project (512) 476-5770  
Lawyer Referral Service (512) 472-8303

### Counseling/Support Services

Hays-Caldwell Women's Center (512) 396-3404  
Roxanne's House (Child Advocacy Ctr) (512) 396-7276  
Youth Council (512) 754-0500  
Southside Community Center (512) 392-6016  
Scheib Mental Health Center (512) 392-7151  
Hays-Caldwell Council on Alcohol & Drug Abuse (512) 396-7695



# KYLE POLICE

1700 Kohlers Crossing, Kyle, TX 78640

Non-Emergency Phone No: 512-268-3232

Administration No: 512-268-0859

## Victim Services

## Family Violence

### Police Report Number:

**Criminal Investigations Division (CID)**

**KPD Web Site:**  
[www.cityofkyle.com/police](http://www.cityofkyle.com/police)

**Additional Questions?**  
**Email:** [kpdivs@cityofkyle.com](mailto:kpdivs@cityofkyle.com)