

2024 Police Staffing Study

In the fiscal year of 2024, the City of Kyle hired Matrix Consulting Group to conduct a thorough study to determine optimal staffing levels for the Kyle Police Department. This was in response to the city's rapid growth, aiming to maintain a high level of service while balancing resource allocation for public safety.

The consultant group collected and analyzed extensive workload and service data, along with a review of operational documents, budget data, and the organizational structure. This quantitative and qualitative analysis allowed the team to identify additional staffing opportunities in the existing model.

Community input was also sought through two town hall-style meetings, one of which was held in a hybrid format to maximize accessibility and inclusivity. The feedback provided valuable insights into community expectations and concerns regarding police services.

Additionally, the study involved in-depth interviews with police staff to gather comprehensive insights into their experiences and challenges. This qualitative data was crucial in identifying operational advancements.

Overall, the study's comprehensive approach integrated operational data, community perspectives, and employee experiences to determine appropriate staffing levels that prioritize public safety while adapting to Kyle's growing population.

Supporting Documents

- [Police Staffing Study Report 2.37 MB](#)